

SALES TERMS AND CONDITIONS - INDIVIDUALS

These conditions are applicable to any sale concluded with the Centre John XXIII by an individual customer within the limit of 10 persons (beyond, the conditions of sale specific groups will be applied). As a result, the customer acknowledges having read these general terms and conditions of sale and undertakes to comply with them.

These conditions of sale are subject to change at any time, and the applicable conditions will be those in force on the date the reservation is made.

Item 1. Rates

Rates are inclusive of VAT in euros per room and per night, plus breakfast and tourist tax. The tourist tax is 0.85 € per day and per person (over 12 years old). The catering rates are inclusive of VAT in euros per person. Room rental rates include VAT in euros per room or equipment rental service.

Tariffs may be modified at any time in the event of legislative and/or regulatory changes, which may result in price changes, such as changes in the applicable VAT rate.

Item 2. Bookings and means of payment

Reservations are made on the website www.centrejean23.com, by phone, email or mail. The reservation will be effective only if the latter is guaranteed by the customer, by making the total payment on the website by credit card (visa, MasterCard). The Jean XXIII Centre has a secure reservation system (SSL) that protects and encrypts all sensitive data transmitted to the reservation in order to prevent disclosure to a third party.

Item 3. Modification and cancellation of stay

Any modification or cancellation of the reservation must be the subject of a request in writing. The application will not become effective until the Centre Jean XXIII has confirmed its acceptance in writing.

For any request made up to D-7, cancellations are free of charge and the deposit paid will be refunded on credit card.

For any application made after (between D and D-6), except in cases of force majeure, the deposit paid will not be refundable.

Force majeure is understood to mean any event external to the parties having an unpredictable and insurmountable character that prevents the client in the realization of the stay, from fulfilling all or part of the obligations of the Centre Jean XXIII. This includes a major climate event, fire, water damage, requisition, etc. The Centre Jean XXIII, in case of force majeure, is released from its obligations, without compensation.

In the event of booking not cancelled (no show), the entire reservation will be charged to the customer.

Item 4. Relocation

If the establishment is not available, the Jean XXIII Centre reserves the right to have the client stay in a similar or higher category. The transfer costs shall remain the responsibility of the Centre and may not be sought in payment of any additional allowance.

Item 5. Occupancy principles

Reserved rooms are available from 4pm and must be vacated no later than 10am on the day of departure. Non-release at the above time will result in the billing of an additional day. Luggage storage in a secure room is available.

The guest will not be able to bring any drinks or food to the rooms from outside. Everything, electrical connection of household appliances of any kind - except phone chargers, computer- is forbidden in rooms.

Animals are not allowed.

The client will ensure that the operation of the facility is not disrupted or that the security of the Centre Jean XXIII and the people in it is not compromised. The general ban on smoking within the Jean XXIII Centre is applicable since January 2, 2008 in all public places, namely, all the establishment, rooms, dining rooms, meeting rooms and common areas included.

Item 6. Responsibilities

Le Centre Jean XXIII declines all responsibility in the event of theft, loss, degradation of the client's personal effects.

The customer shall be liable for any damage, damage, vandalism which may occur as a result of the occupancy of the premises and/or because of the participants for whom he is responsible, both for movable property, decoration or real estate belonging or not to the Centre Jean XXIII. As a result, the Jean XXIII Centre can ask the client to leave the establishment without any compensation and without any reimbursement of the stay in progress, and to reimburse the damages caused by these acts.

Item 7. Data protection

In application of the law 78-17 known as Data protection act, the customer is informed that his reservation is subject to a computerized personal processing. He has a right of access and rectification of the data entered, which is exercised at the Centre Jean XXIII, 10 chemin du Bray – 74940 ANNECY-LE-VIEUX. It is specified that this information be not communicated to third parties.

The Centre Jean XXIII offers Wi-Fi internet access. The user customer undertakes that the computer resources made available will not be used in any way for reproduction purposes, the representation, provision or communication to the public of works or objects protected by copyright, by a neighbouring right such as texts, images, photographs, audio-visual musical works, software and video games, without the authorisation of the holders of the rights provided for in books I and II of the Intellectual Property Code where such authorisation is required.

The Jean XXIII Centre has a video surveillance system in the public areas of the building as well as outdoor car parks.

Item 8. Claims and Litigation

Any claim relating to a service must be submitted to the Jean XXIII Centre by registered letter with recorded delivery within 7 days of the end of the service.

Any dispute, which might not be solved amicably, will be brought before the competent court of Annecy.